Fairview Specialty Pharmacy

Important Patient Information

Thank you for enrolling in Fairview Specialty Pharmacy. Welcome to our program. We look forward to helping you with your medication needs.

Your Next Order

We will call you for your next order (about one week before you need a refill) in order to:

- Review your medications and ask about any changes.
- Discuss when and where to send your medications.

At that time, you can speak with a clinical pharmacist to:

• Review your medications and discuss any questions you may have.

If we do not reach you for a conversation, we will leave a message. Please return our call as soon as possible 1-800-595-7140. This will help us to send your medications in time.

Your medications will be shipped to you at no extra cost (usually with FedEx or couriered if local). We will set up a delivery date based on when you need your medications. If you wish, we can send an email message to you with the tracking number. Once you have received your order, please open immediately and place refrigerated items in a properly refrigerated storage area.

Please call us if you are down to a 5-day supply of your medication and have not yet spoken with us. We do not want you to run out of medication.

You will then receive refill reminder calls monthly.

Our pharmacists are available at 1-800-595-7140 Monday - Friday 8 a.m. - 4 p.m. (CST) Saturday 8 a.m. - 4 p.m. (CST) They are on call after hours as well.

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711 Kasota Ave. SE Minneapolis, MN 55414 Phone: 612-672-5260 Toll-free: 1-800-595-7140

Hours: 8 a.m. - 7 p.m. (CST)