

Fairview Specialty Pharmacy

Your Patient Financial Advocate (PFA)SM

Did you know that you have a Patient Financial Advocate? A PFA is a billing specialist who will help with your insurance billing. Every patient enrolled in the Specialty Pharmacy has a PFA assigned to work with him or her.

What Your PFA Can Do for You

Your PFA can answer your billing questions, get insurance information, check your coverage and streamline the payment process. Please tell your PFA if you have any insurance changes.

- Your PFA can also tell you if you qualify for help paying for medications.
- Your PFA works closely with our pharmacists, technicians and the Pharmacy Billing Office.

How to Contact Your PFA

- If your last name starts with A - L:
Call 612-672-7524 or 1-800-595-7140 (toll-free)
- If your last name starts with M - Z :
Call 612-672-7516 or 1-800-595-7140 (toll-free)

If you are calling after business hours, feel free to leave a voice message.

Your Payment Options

Your PFA can help you arrange payment for your pharmacy co-pay or deductible. You can make your payments by major credit card, debit card or electronic check. Please contact your PFA for more information on these options.

Fairview

Fairview Specialty Pharmacy

711 Kasota Ave. SE

Minneapolis, MN 55414

Phone: 612-672-5260

Toll-free: 1-800-595-7140

Hours: 8:00 a.m. - 7:00 p.m. (CST)