

Fairview

Fairview Diabetes Care Services Pharmacy

Reorder your supplies in a variety of ways

Please allow 5 to 7 business days to receive your order.

SECURE TEXT MESSAGING with FAIRVIEW LINK

Enroll today by calling 612-672-5205

- A private and secure web portal to approve order and medication details 24/7
- Scheduled reminders to ensure timely reordering
- Two-way chat with our pharmacy team Mon-Fri 8 a.m. to 4 p.m. CST



MYFAIRVIEWRX MOBILE APP*

Download the MyFairviewRx mobile app for iPhone or Android

- Prescription refills for most non-specialty medications and diabetes supplies. This service is not for products billed to Medicare Part B
- Scan your prescription labels for quick and easy refills
- Sign up for reminders to take your medicines



FAIRVIEW.MEDREFILL.ORG WEBSITE*

Prescription refills for most non-specialty medications and diabetes supplies.

This service is not for products billed to Medicare Part B.

* Most specialty medications and diabetes care supplies require unique insurance processing and delivery service. If you are ordering a specialty medication or if your diabetes supplies are billed through Medicare Part B, please use **FAIRVIEW LINK** or call us.

CALL US 612-672-5205 or 1-800-595-7140

- Mon-Fri 8 a.m. - 7 p.m. and Sat 8 a.m. - 4 p.m. (CST)
- On call pharmacists 24/7 for emergencies

Information regarding Medicare Part B coverage

Medicare coverage requires regular doctor's visits and careful clinic documentation for certain specialty medications and diabetes related supplies. Our diabetes care specialists will work with your provider to obtain the additional documentation that is required by Medicare Part B.

To ensure the timely extension of your Medicare coverage, it is important to maintain the following with your provider and on your prescriptions:

- You must have an office visit every six months for continuous glucose monitors and every three months for insulin pump supplies
- Office visit notes must be sent to the pharmacy each time AND refer to diabetes and your insulin regimen
- New prescriptions must be prescribed on or after the office visit date by the same provider that you saw in your visit
- Directions on the prescription need to be specific and cannot say "use as directed"

Please call or text us if you or your provider have any questions.

WOULD YOU LIKE TO TALK TO A PHARMACIST?

If you have any questions about your medicines, the integrity of the product shipped or feel this package has been tampered with, call 612-672-5205 or 1-800-595-7140 to speak with a pharmacist.

Our pharmacists are available:

- Mon-Fri 8 a.m. to 7 p.m. and Sat 8 a.m. to 4 p.m. (CST)
- On-call after hours

Warning: some medications will chemically degrade if you do not store them properly.

Contact us if you have any questions about how to store your medications.

Call your doctor for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088.

GENERIC SUBSTITUTION POLICY

Fairview Pharmacy will substitute whenever possible an FDA-approved, less expensive generic product, which is therapeutically equivalent to and safely interchangeable with the one prescribed by your doctor.

Controlled substance prescriptions (Schedules II-V, butalbital and gabapentin) dispensed at this pharmacy are reported to the Minnesota Prescription Monitoring Program as required by Minnesota Statutes Section 152.126 and may be used for program administration purposes. We also report to any other state that requires controlled substance reporting for its residents.

FIIRO GAAR AH: Hadii aad ku hadashoSoomaali, waaxda luqadaha, qaybta kaalmada adeegyada, waxay idiin hayaan adeeg kharash la'aan ah. So wac 612-273-3780.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 612-273-3780.

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 612-273-3780.

We comply with applicable federal and state civil rights laws, including the Minnesota Human Rights Act. We do not discriminate because of race, color, creed, religion, national origin, marital status, age, disability, sexual orientation or sex.