Fairview | Specialty Pharmacy

Your Prior Authorization Specialist with EMR Access



Fairview Specialty Pharmacy understands that time is best spent on patients, not paperwork.

Industry reports state that prior authorizations take up to an hour and cost around \$50/hour. Clinics that give Fairview Specialty Pharmacy EMR access are saving staff time, their patients experience quicker speed to therapy starts, and using in-box messaging for prescription communication is shown to be significantly more successful in reaching the intended recipient.



BASIC CAPABILITIES NECESSARY

- Access entire chart for required PA information (notes, labs, imaging, drugs, benefits, etc.)
- · Chart document printing capability to send complete and required documents with PA
- Alternatively, "in-basket messages" or fax templates work, but are not ideal or efficient for clinic staff who then must create an encounter to document the PA in the chart



ENHANCED CAPABILITIES FOR BETTER RESULTS

Capability to create and document in a telephone encounter and customize Fairview Specialty Pharmacy (FSP) dot phrases

- Standardized template for every patient
- · Quickest access to staff messaging reducing calls requesting and reporting status
- Allows FSP to route questions as needed appropriate staff for quick turnaround
- Determinations appropriately routed and posted to the chart for reference
- Allows FSP to add in print screens from the prior authorization process

IMPLEMENTATION

Kick-off Assess Go or Develop Identify Implement Evaluate discussion milestones No-go rules team process success

LEARN MORE ABOUT WORKING WITH FAIRVIEW SPECIALTY PHARMACY

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