Fairview | Specialty Pharmacy

TRANSPLANT PROGRAM

Your Patient Financial Advocate (PFA)SM

Did you know that you have a Patient Financial Advocate? A PFA is a billing specialist who will help with your insurance billing. Every patient enrolled in the Specialty Pharmacy has a PFA assigned to work with him or her.

What Your PFA Can Do for You

Your PFA can answer your billing questions, get insurance information, check your coverage and streamline the payment process. Please tell your PFA if you have any insurance changes.

- Your PFA can also tell you if you qualify for help paying for medications.
- Your PFA works closely with our pharmacists, technicians, and the Pharmacy Billing Office.

How to Contact Your PFA

- Please call 612-672-5260 or 1-800-595-7140 (toll-free) and asked to be transferred to your designated PFA

If you are calling after business hours, feel free to leave a voice message.

Your Payment Options

Your PFA can help you arrange payment for your pharmacy co-pay or deductible. You can make your payments by major credit card, debit card or electronic check. Please contact your PFA for more information on these options.

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3650 Victoria St. N.
Shoreview, MN 55126

Call: 612-617-3700
Toll-free: 1-855-257-0942

Hours:
Monday - Friday 8 a.m. to 7 p.m. (CST)
Saturday 8 a.m. - 4 p.m. (CST)

For informational purposes only. Not to replace the advice of your health care provider.
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