Fairview | Specialty Pharmacy

Reordering your medications

Please allow 5 to 7 business days to receive your order†.

FairviewLINK
Connected • Secure • Convenient

SECURE TEXT MESSAGING
Enroll today! 612-672-5260

- Private and secure web portal to approve order and medication details 24/7
- Scheduled reminders to ensure timely reordering
- Two-way chat with our pharmacy team Mon-Fri 8 a.m. - 4 p.m. CST

Access your Fairview Link messages
You will receive a text message within a few days of your first delivery from our Pharmacy. Select the personalized link to open our message details in your phone's web browser.

View your message history
Tap the ☰ icon at the top left and select Fairview Specialty Pharmacy to open your message feed. New messages appear at the top.

Bookmark your message feed

Apple iPhone: When viewing your message feed in Safari, tap the ⎙ icon and then tap Add bookmark.

Google Android: When viewing your message feed in Chrome, tap the ⋮ icon right of the address bar and then tap the ☆ icon.

Add supplies to your order
Some medications come with supplies upon request. When you receive a refill reminder message, find the "PLACE ORDER with Supplies" link or a link to "CHAT with us" to customize your order.

How chat works
When Fairview sends you a message about your order or medication, it may include a link to "CHAT with us". Click the link and a new chat window will open. Patients use chat to customize orders, add supplies, confirm payment, and update delivery information.

CALL US 612-672-5260 or 1-800-595-7140

- Mon-Fri 8 a.m. - 7 p.m. and Sat 8 a.m. - 4 p.m. CST
- On call pharmacists 24/7 for emergencies

† If prior authorization is required by your insurance or if we require a new prescription from your doctor, estimated time frames are 3-5 additional business days with prescription benefits and could be 10-14 business days with medical benefits. Fairview Pharmacy will contact you if there are any issues with insurance.

WOULD YOU LIKE TO TALK TO A PHARMACIST?

If you have any questions about your medicines, the integrity of the product shipped or feel this package has been tampered with, call 612-672-5260 or 1-800-595-7140 to speak with a pharmacist.

Our pharmacists are available:

- Mon-Fri 8 a.m. to 7 p.m. and Sat 8 a.m. to 4 p.m. CST
- On-call after hours

Warning: some medications will chemically degrade if you do not store them properly. Contact us if you have any questions about how to store your medications.

Call your doctor for medical advice about side effects. You may report side effects to FDA at 1-800-FDA-1088.

GENERIC SUBSTITUTION POLICY

Fairview Pharmacy will substitute whenever possible an FDA-approved, less expensive generic product, which is therapeutically equivalent to and safely interchangeable with the one prescribed by your doctor.

Controlled substance prescriptions (Schedules II-V, butalbital and gabapentin) dispensed at this pharmacy are reported to the Minnesota Prescription Monitoring Program as required by Minnesota Statutes Section 152.126 and may be used for program administration purposes. We also report to any other state that requires controlled substance reporting for its residents.

FIIRO GAAR AH: Hadii aad ku adasho Soomaali, waaxda luqadaha, qaybta kaalmada adeegyada, waxay idiin hayaan adeeg kharash la'aan ah. So wac 612-273-3780.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 612-273-3780.

注意:如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 612-273-3780.

We comply with applicable federal civil rights laws and Minnesota laws. We do not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.

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